



NEWS RELEASE – FOR IMMEDIATE RELEASE

Ward clerk, nurse and help desk technician recognized with Healing Hands Awards by peers at NHH, 2014 United Way campaign launched

NORTHUMBERLAND COUNTY, Friday, November 14th, 2014—Three Northumberland Hills Hospital employees were recognized with Healing Hands Awards yesterday, in recognition of their outstanding demonstration of the hospital's values of compassion, respect, collaboration, integrity and quality.

Introduced when the hospital opened in 2003, the Awards are now in their 11th year. Brought forward by peers, the nominations recognize the day-to-day acts that have made individual staff members stand out in the last year.

Linda Davis, President and CEO, highlighted the achievements of each of this year's recipients at a mid-morning ceremony in the hospital's Main Street Bistro.

Recognized with 2014 awards were:

Rosanna Bouwmans, Ward Clerk in the Lion's and Lioness Cancer and Supportive Care Clinic – "Known for the special effort she makes to get to know each and every individual receiving care in the unit, as well as their family, so she can better schedule their appointments and address their individual needs, Rosanna is described as sincere in her respect and compassion towards all clients."

Tina Roach, Registered Nurse – "Tina's calm intelligence and critical thinking is relied upon by her colleagues. Also recognized for her exceptional compassion and kindness, Tina is very committed to her patients and their families, a dedication she recently demonstrated by helping with a hospital Foundation tour. She readily shares her personal knowledge to improve our cancer teaching, specifically in the area of chemotherapy. This commitment to collaboration is another reason we are pleased to present Tina with a 2014 Award."

Steve Akil, Information Technology Help Desk Technician - "Steve has quickly earned a reputation for quality and never giving up until the question or problem is solved....Steve is always very pleasant and professional ... he works collaboratively with staff and responds in a timely manner. He completes his work with a smiling, cheery disposition and reassures staff that his time and work was 'no problem'. In addition, Steve interacts kindly and respectfully with patients."

Also announced at the ceremony was the hospital's 2014 United Way campaign goal: "14K in '14".

"As you know, NHH is supported by our community in many ways," said Davis. "Generous donations for capital equipment... volunteers who give hours of their time each week. Each time we ask, this community is very generous to NHH and, so, it is only fitting that we also give back to

the community that gives so much to us. One of the ways we do that is through our annual in-house campaign for the [Northumberland United Way \(NUW\)](#).”

Highlighting examples of ways Northumberland United Way dollars stay in the community to support those in need, 2014 NHH United Way Campaign co-chair Kelly Watson explained details on NHH's payroll deduction option and announced the fund-raising events coming up, including the NHH Crafters Sale on December 5th, and a “Candygrams” sale.

“Everyone involved with NHH is encouraged to participate—staff, physicians and volunteers,” said Watson. With a quarter of the 2014 target now raised, the NHH United Way Campaign Committee hopes to reach their goal by mid-December.

For more information, please contact: Jennifer Gillard at jgillard@nhh.ca or 905-377-7757.

About Northumberland Hills Hospital – Located approximately 100 kilometres east of Toronto, NHH delivers a broad range of acute, post-acute, outpatient and diagnostic services. Acute services include emergency and intensive care, medical/surgical care, and obstetrical care. Post-acute specialty services (PASS) include restorative care, rehabilitation and palliative care. Mental health care, chemotherapy, dialysis and 16 other ambulatory care clinics are offered on an outpatient basis through partnerships with regional centres and nearby specialists. NHH offers a full range of diagnostic services, including magnetic resonance imaging (MRI), computed tomography (CT) and mammography. The hospital serves the catchment area of west Northumberland County. A mixed urban and rural population of approximately 60,000 residents, west Northumberland comprises the Town of Cobourg, the Municipality of Port Hope and the townships of Hamilton, Cramahe and Alnwick/Haldimand. NHH employs approximately 600 people and relies on the additional support provided by physicians and volunteers. NHH is an active member of the Central East Local Health Integration Network. For more information, please visit www.nhh.ca or follow us on Twitter [@NorHillsHosp](https://twitter.com/NorHillsHosp).

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