NORTHUMBERLAND HILLS HOSPITAL

NEWS RELEASE – FOR IMMEDIATE RELEASE

Worsening symptoms from COVID-19? Questions?
The COVID-19 Clinical Assessment Centre team is here to help!

<mark>** Please note: the Clinic will be operating again from the portable trailers outside the NHH Emergency Department (ED), effective Wednesday, February 2, 2022**</mark>

NORTHUMBERLAND COUNTY, Tuesday, February 1, 2022 – With ongoing support from a multidisciplinary team of NHH staff, area primary care providers, and Ontario Health Team of Northumberland partners, the **NHH COVID-19 Clinical Assessment Centre** offers a mix of virtual and in-person COVID-19 supports in an easy-to-access one-stop-shop model. Services include:

- ✓ Quick, direct access to a clinician
- ✓ Alternative to the Emergency Department (ED) for those with worsening symptoms or questions regarding whether or not their symptoms *could* be COVID-19
- ✓ Booked appointments, often same day; no need to wait in the ED
- ✓ Phone-based triage option to start (often avoids the need for an in-person visit)
- ✓ On-site testing with results in 12-24 hours (provincial eligibility for testing applies)
- ✓ Coordination of COVID-specific treatment with approved medications as applicable

Open daily, from 8:00 AM to 4:00 PM, the COVID-19 Clinical Assessment Centre will soon be operating once again from the portable trailers outside the NHH Emergency Department (ED), effective Wednesday, February 2, 2022.

The Centre's relocation is necessary to support the province's staged resumption of non-urgent/non-emergent hospital services ramped down since January 6.

While walk-ins will continue to be welcomed, the team asks that you please CALL AHEAD to 1-905-377-7783 or toll free 1-833-678-2435 for a phone-based nursing assessment prior to arriving on site.

Visit nhh.ca/covid-centre for more information on Assessment Centre services and follow the street signage for wayfinding directions on arrival at NHH. As always, in all urgent situations, call 911 or go directly to the nearest ED.

For the latest information on COVID-19, including links to related resources, please see the COVID section on the hospital's website, nhh.ca/covid-19

Media contact: Jennifer Gillard, Senior Director, Patient Experience, Public Affairs and Partnerships, 905-377-7757 or jgillard@nhh.ca.

About Northumberland Hills Hospital – Located approximately 100 kilometres east of Toronto, NHH delivers a broad range of acute, post-acute, outpatient and diagnostic services. Acute services include emergency and intensive care, medical/surgical care, obstetrical care and palliative care. Post-acute specialty services (PASS) include restorative care and rehabilitation. Mental health care, chemotherapy, dialysis and 16 other ambulatory care clinics are offered on an outpatient basis through partnerships with regional centres and nearby specialists. NHH offers a full range of diagnostic services, including magnetic resonance imaging (MRI), computed tomography (CT) and mammography. The hospital serves the catchment area of west Northumberland County. A mixed urban and rural population of approximately 60,000 residents, west Northumberland comprises the Town of Cobourg, the Municipality of Port Hope and the townships of Hamilton, Cramahe and Alnwick/Haldimand. NHH employs approximately 700 people and relies on the additional support provided by physicians, midwives and volunteers. NHH is an active member of Ontario Health (East) – formerly the Central East Local Health Integration Network. For more information, please visit www.nhh.ca or follow us on Facebook @northumberlandhillshosp or Twitter @NorHillsHosp.

- END –