

NEWS RELEASE/FOR IMMEDIATE RELEASE

Parking rates to increase in visitor lots on Wednesday, August 13

NORTHUMBERLAND COUNTY, Tuesday, August 12, 2025—Effective Wednesday, August 13, Northumberland Hills Hospital (NHH) will be increasing parking rates for visitors for the first-time in 12 years.

In alignment with other hospitals in the region, the price increase is reflective of provincial direction—provided by the Ministry of Health (MOH)—to help offset rising operational costs across the province, while supporting the financial sustainability of NHH.

With input from NHH's Patient Family and Advisory Council (PFAC) and Auxiliary volunteers, NHH has endeavoured to make the hospital's new parking rates flexible and comparable to other providers in the local catchment area. For those who require parking for extended periods, multi-day passes will continue to be available at a reduced rate and with increased access.

Patients and visitors will continue to pay for parking at the existing ticket kiosks located inside the Emergency Department waiting area and the hospital's Main Entrance beside the Inquiry Desk. Multi-day passes may also be purchased at the new Finance Payment Desk located at the hospital's Main Registration Area, Monday to Friday from 8:30 AM-3:30 PM.

"Hospitals in Ontario are dependent on the revenue generated from parking to support the delivery of patient care. Any time you pay for parking at NHH, the proceeds are being directed back into the delivery of patient care. We appreciate the community's ongoing support. These decisions are always difficult," said Susan Walsh, President and CEO.

NHH is committed, on PFAC guidance, to re-assessing parking on a bi-annual basis and adjusting as required. For more information about NHH's new parking rates, please visit <https://nhh.ca/Visitors/Parking>

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About Northumberland Hills Hospital – Located approximately 100 kilometres east of Toronto, NHH delivers a broad range of acute, post-acute, outpatient and diagnostic services. Acute services include emergency and intensive care,

medical/surgical care, obstetrical care and palliative care. Post-acute specialty services (PASS) include restorative care and rehabilitation. Mental health care, cancer and supportive care, dialysis and other ambulatory care clinics are offered on an outpatient basis through partnerships with regional centres and nearby specialists. NHH offers a full range of diagnostic services, including magnetic resonance imaging (MRI), computed tomography (CT) and mammography. The hospital serves the catchment area of west Northumberland County. A mixed urban and rural population of approximately 67,000 residents, west Northumberland comprises the Town of Cobourg, the Municipality of Port Hope, Alderville First Nation and the townships of Hamilton, Cramahe and Alnwick/Haldimand. NHH employs more than 850 people and relies on the additional support provided by physicians, midwives and volunteers. NHH is an active member of Ontario Health (East)—formerly the Central East Local Health Integration Network—and the Ontario Health Team of Northumberland. For more information, please visit nhh.ca or follow us on Facebook [@northumberlandhillshosp](https://www.facebook.com/northumberlandhillshosp), and LinkedIn [Northumberland Hills Hospital](https://www.linkedin.com/company/northumberland-hills-hospital).

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