



NEWS RELEASE

FOR IMMEDIATE RELEASE

Flags to fly at half-mast to honour NHH Auxiliary volunteers who passed away in the last year

NORTHUMBERLAND COUNTY, Wednesday, July 22, 2025—The flags outside the main entrance at Northumberland Hills Hospital (NHH) will fly at half-mast tomorrow, Thursday, July 23, in honour of thirteen NHH Auxiliary volunteers who are known to have passed away over the last year. Combined, these volunteers contributed over 210+ years of service to the hospital.

This annual 'in memoriam' flag lowering, coordinated to coincide with the Auxiliary's annual meeting, was initiated by NHH to specifically honour those volunteers who are known to have passed in the last 12 months.

With close to 35,000* hours of service logged in the past calendar year (2025) by approximately 300 individual volunteers, across 18 service areas, Auxiliary members contribute to the hospital in a variety of unique and important ways that help enhance patient and provider experience across the hospital and raise funds to support capital equipment priorities.

Today, volunteers welcome patients and guests upon arrival, provide wayfinding assistance, deliver water to patient rooms, and offer support and companionship to patients and families throughout the hospital, including the Emergency Department, Day Surgery, Diagnostic Imaging waiting room, Intensive Care Unit, Palliative Care and Cancer Care areas.

Specially trained volunteers also engage in patient therapeutic activities through the Hospital Elder Life Program to help prevent delirium and functional decline during hospitalization.

Beyond direct patient support, volunteers serve customers in the Little Treasure Shop gift shop located in the main entrance and by sorting, pricing, and selling donated items at Petticoat Lane, the hospital's community thrift store. Together, these dedicated individuals contribute thousands of hours each year, enriching the patient and visitor experience while helping raise funds for essential capital equipment that strengthens care for the entire community.

"We are so grateful for the many talented and dedicated NHH Auxiliary volunteers who give of their time to support NHH patients and families. The annual flag lowering is a way to remember those volunteers who have passed this year, and to recognize their contributions to the hospital and their commitment to fostering a positive relationship with patients, families, staff, providers and partners," said Susan Walsh, NHH President and CEO.

On July 23, we remember the following *active* Auxiliary volunteers, who passed away in the last year:

Robert “Bob” McKenzie, 2019-2025: 6 years

We also remember the following *past* Auxiliary volunteers who passed away in the last year:

Margaret Helen Dillon, 2005-2008: 3 years

Fay Doreen Farmer, 2003-2011: 8 years

Yvonne Green, 2000-2021: 21 years

Margaret Carrie Harrington, 2003-2020: 17 years

Shirley Elizabeth Nellie Hinman, 1961-unknown: 50+ years

Susanna Marie Thérèse Lacroix, 2011-2012: 1 year

Moira Patricia Lawrence, 2002-2013: 11 years

Kaitlin Bailey Newton, 2014-2015: 1 year

Robert Stubbs, 2004-2023: 19 years

Dorothea Lorrain Lori Wensley, 1971-2016: 45 years

Gail S. Winstone, 2003-2017: 14 years

Glorya Woods, 2002-2016: 14 years

For more information about the NHH Auxiliary Volunteers, please visit our website at nhh.ca.

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**includes both in-hospital and retail operation volunteer activities.*

About Northumberland Hills Hospital – Located approximately 100 kilometres east of Toronto, NHH delivers a broad range of acute, post-acute, outpatient and diagnostic services. Acute services include emergency and intensive care, medical/surgical care, obstetrical care and palliative care. Post-acute specialty services (PASS) include restorative care and rehabilitation. Mental health care, cancer and supportive care, dialysis and other ambulatory care clinics are offered on an outpatient basis through partnerships with regional centres and nearby specialists. NHH offers a full range of diagnostic services, including magnetic resonance imaging (MRI), computed tomography (CT) and mammography. The hospital serves the catchment area of west Northumberland County. A mixed urban and rural population of more than 67,000 residents, west Northumberland comprises the Town of Cobourg, the Municipality of Port Hope, Alderville First Nation and the townships of

Hamilton, Cramahe and Alnwick/Haldimand. NHH employs more than 1,000 people and relies on the additional support provided by physicians, midwives and volunteers. NHH is an active member of Ontario Health (East)—formerly the Central East Local Health Integration Network—and the Ontario Health Team of Northumberland. For more information, please visit nhh.ca or follow us on Facebook: [@northumberlandhillshosp](https://www.facebook.com/northumberlandhillshosp) and LinkedIn: [Northumberland Hills Hospital](https://www.linkedin.com/company/northumberland-hills-hospital).