MEDIA RELEASE

<u>For Immediate Release</u>
September 24, 2019

Northumberland Hills Hospital Opens Doors to Local Residents for a Behind-the-Scenes Tour

NORTHUMBERLAND COUNTY — The staff, physicians, and volunteers of Northumberland Hills Hospital (NHH) are inviting the public to an afternoon of exclusive tours on Thursday, October 17, 2019 from 4:00p.m.-6:00p.m.

This open house serves as a chance to not only thank the community for their continued support, but also to showcase the health care services currently available at NHH, and share insights into the services and supports expected to grow in the coming years. Both new and long-standing residents are encouraged to attend this event for a behind-the-scenes look at NHH.

Co-hosted this year by hospital staff, physicians and the NHH Foundation's Caring for Generations volunteers, guided tours will depart at 15-minute intervals from the Main Street Bistro on the main floor of the hospital, just inside the front entrance.

Tours are expected to last approximately an hour in length, and will provide the opportunity for attendees to take a first-hand look at the advanced technology and design that supports hospital operations and often works out of sight to ensure the hospital can continue to offer exceptional patient care. Spaces on the tour include the newly renovated, state-of-the-art operating suite, and the mechanical space, where all heat, ventilation and air-conditioning are maintained. The IT infrastructure that is vital for keeping the hospital connected will also be highlighted.

"Our 15th anniversary open house and tours received very positive feedback last fall," said Linda Davis, President and CEO, "and we are looking forward to offering this behind-the-scenes opportunity again in 2019. The support shown to NHH from the community served is just outstanding. It is a true pleasure for us to be able to demonstrate the services available today as a result of this generosity, highlight some of the rarely seen (but very essential) support services, and answer any questions local residents may have about NHH and the care available in our community today—and planned for the future."

Before and after the tours, visitors will have an opportunity to chat with NHH staff, physicians and volunteers in the Bistro while enjoying music and refreshments. Free parking will be offered throughout the event.

Tour space is limited, so kindly RSVP by October 16th to aburns@nhh.ca or at 905-372-6811, ext. 3068.

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Media contacts: Jennifer Gillard, Northumberland Hills Hospital's Senior Director, Public Affairs and Strategic Partners (jgillard@nhh.ca or 905-377-7757) or Adrienne Burns, Leadership Gifts Officer, Northumberland Hills Hospital Foundation (aburns@nhh.ca or 905-372-6811, ext. 3068).

About Northumberland Hills Hospital – Located approximately 100 kilometres east of Toronto, NHH delivers a broad range of acute, post-acute, outpatient and diagnostic services. Acute services include emergency and intensive care, medical/surgical care, obstetrical care and palliative care. Post-acute specialty services (PASS) include restorative care and rehabilitation. Mental health care, chemotherapy, dialysis and 16 other ambulatory care clinics are offered on an outpatient basis through partnerships with regional centres and nearby specialists. NHH offers a full range of diagnostic services, including magnetic resonance imaging (MRI), computed tomography (CT) and mammography. The hospital serves the catchment area of west Northumberland County. A mixed urban and rural population of approximately 60,000 residents, west Northumberland comprises the Town of Cobourg, the Municipality of Port Hope and the townships of Hamilton, Cramahe and Alnwick/Haldimand. NHH employs approximately 600 people and relies on the additional support provided by physicians and volunteers. NHH is an active member of the Central East Local Health Integration Network. For more information, please visit www.nhh.ca or follow us on Twitter @NorHillsHosp.

About the Northumberland Hills Hospital Foundation - The mission of the Northumberland Hills Hospital Foundation is to inspire generous giving to enable exceptional patient care at Northumberland Hills Hospital. With a dedicated team of enthusiastic volunteers and staff, the NHH Foundation is passionately committed to improving health care and the quality of life for people living in west Northumberland. Since 2002, the NHH Foundation has raised over $57 million to build and equip Northumberland Hills Hospital. This support comes from generous community support through a variety of programs including major gifts, planned giving, signature and third party events, direct mail and commemorative giving. For more information, visit: www.nhhfoundation.ca or like us on Facebook.