

People First - NHH releases new Strategic Plan Framework co-designed with area partners, patients and the community served

The journey to refresh Northumberland Hills Hospital (NHH)'s Strategic Plan—a multi-year document that guided the organization since 2017—is complete, thanks to a successful collaborative process coordinated by a 23-member multidisciplinary team called the Strategic Planning Collaborative Action Team (SPCAT).

Anchored around the acronym “**CARE**,” and grounded in a shared purpose of ‘People First,’ NHH will be guided forward by four new strategic priorities: **Connected care close to home**, **Accountable care**, **Responsive and healthy work environment**, and **Exceptional care, every time, for every person**.

For more on NHH's new Strategic Plan Framework, please see the related news release on nhh.ca.



NHH Strategic Plan

People First Our Shared Purpose

Connected care close to home

Build inclusive and integrated care pathways to secure a foundation for sustainability and growth

Accountable care

Unleash the power of technology, information, and innovation to improve experiences, efficiency, and outcomes, including quality and safety

Responsive and healthy work environment

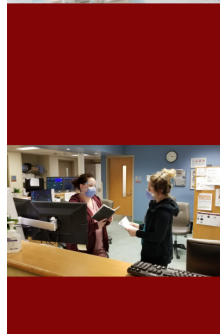
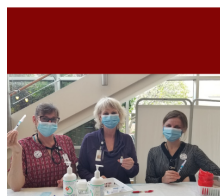
Create and sustain a work environment and culture that engages, empowers, and promotes positive morale

Exceptional care, every time, for every person

Build a culture where each person receives high-quality, reliable, whole-person care, service, and support

Core Values

Quality | Integrity | Respect | Teamwork | Compassion



NHH Board of Directors welcomes new Community Members

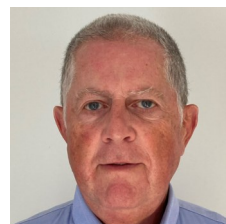
The NHH Board of Directors formally welcomed three new Community Members at its October Board meeting.

Community members play a crucial role in the board's ongoing commitment to direct public input while also supporting proactive succession planning.

Mike Cassaday, **Leslie Orpana**, and **Lynda Sellar** were welcomed as a result of the board's latest call for interest. Each has been matched with Committees aligned with their interests, skills and experience, bringing to five the number of Community Members active on the NHH Board today.

Also serving the NHH Board in the capacity of Community Member is **Catharine Tozer** of Port Hope. Catherine concluded three consecutive terms of service as a Board Director at the Board's Annual Meeting in June 2022. Continuing his service as a Community Member is **Myles Noel** of Cobourg.

For more information, please see the related news release on nhh.ca.



Mike Cassaday



Leslie Orpana



Lynn Sellar

Upgraded patient entertainment system at NHH

Improvements have come to NHH's patient entertainment (TV) system.



The installation of new TVs began on Tuesday, October 11 in all inpatient rooms and 22 common areas, including waiting areas and inpatient dining rooms.

This service is currently available free of charge until installation is complete.

Information on how patients (or their loved ones) can rent the new service will be shared directly at the bedside and through NHH's website.

Dr. Michael Green retires after over 40 years of service

On Tuesday, October 4, Dr. Green was honoured by peers and former colleagues in a small ceremony held at NHH.

As a token of gratitude for his dedicated service, NHH President and CEO Susan Walsh and Chief of Staff Dr. Mukesh Bhargava unveiled a special surprise: the naming of the birthing suite operating room in his honour.



Read more in the related news release on nhh.ca.