



NORTHUMBERLAND HILLS
HOSPITAL

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NHH Board of Directors

Next Meeting

December 2, 2021, 5PM

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and Zoom link

A Game Changer: New Digital Clinical Information System Coming

Susan Walsh, President and CEO, Northumberland Hills Hospital

Imagine going to any hospital in the Central East Region of Ontario and your care team has real-time access to all your hospital-based medical information so they can provide the safest care for you or your loved ones. Consider the peace of mind a modern, digital personal health record would bring, with less need for you or your loved ones to repeat your medical history as you move from one hospital to another.

This vision will be realized starting December 3, 2021. On that day, Northumberland Hills Hospital (NHH), along with six partner hospital organizations in Central East Ontario, will introduce *Epic*. *Epic* is a modern, secure, computer-based clinical information system that will provide a single personal health record for each patient.

As the largest and most transformative project in NHH history, *Epic* is a game changer with the potential to vastly improve the way care is delivered in Northumberland and across the Central East Region for generations to come.

Through *Epic*, health-care providers across our region will be better able to collaborate with each other to make the best possible decision about a person's care and treatment. With access to information in real-time, we anticipate better outcomes through a more seamless experience. Standardized tools and processes through the *Epic* system will help to reduce duplication of tests and ensure that care is of the highest quality and safety.

Directly supported, through NHH Foundation, by the very community that will benefit from, *Epic* will help to advance our shared purpose of *Exceptional patient care. Every time* by fostering healthier populations across Northumberland County and beyond.

This is a tremendous achievement and one that has taken many years to plan. The new *Epic* clinical information system will go live not only at Northumberland Hills Hospital, but also at Campbellford Memorial Hospital, Haliburton Highlands Health Services, Lakeridge Health, Peterborough Regional Health Centre, Ross Memorial Hospital, and Scarborough Health Network.

This collaboration represents the largest number of individual organizations joining together on Epic in Ontario. By working together we will offer a safer, seamless and more patient-friendly experience.

As Northumberland Hills Hospital transitions to this faster, safer, and better way to deliver care, patients and families may initially notice longer than usual wait times and some processes that will be done differently. So, for example, if you arrive at any of our emergency departments or an outpatient clinic or arrive for your day surgical appointment in the early days of our implementation, some processes may take a bit more time than usual.

We thank you in advance for your patience. Our teams appreciate your understanding as they ramp up their understanding and use of the new technology.

In addition, the launch of *Epic* will include a new *MyChart Central East Ontario* patient portal where you can access your hospital-related medical records and personal health information. Learn more about how you can soon register for MyChart Central East Ontario on our website at www.nhh.ca/Patients/MyChart

Epic is one of the world's largest electronic health records software companies. NHH and our partners in the Central East Region are in good company with other leading hospitals in North America which also offer this system, including the Mayo Clinic, Cleveland Clinic, The Ottawa Hospital, SickKids, and more.

We are very excited about our *Epic* transformation and the benefits it will bring to our hospital and our region. To learn more, visit our website at www.nhh.ca