

## Call for Interest – NHH Patient and Family Advisory Council Opportunities Available for Advisors with an Interest in Emergency Care and Maternal/Child Care

If you or your family member has been a patient at NHH in the past three years, and you're over the age of 18, the hospital would like you to consider joining its **Patient and Family Advisory Council**.

Now with seven volunteers and two supporting staff members, the Council is providing input to hospital staff, managers, physicians and the Board on a variety of hospital activities, projects and committees.

"The Advisory Council is one way we are working with patients and caregivers to continuously enhance the quality of care we can provide," said Linda Davis, NHH President and CEO. "We're grateful to the generous volunteers who stepped forward last year to form our inaugural Council and we're pleased to see the opportunities for patient/caregiver input growing further."

Specific opportunities currently exist for Patient and Family Advisors with experience in and an interest in enhancing NHH services in two key areas:

- Emergency care (one opportunity) and
- Maternal/Child care (two opportunities).

The Emergency care and one of the two Maternal/Child care opportunities will fill existing seats on the hospital's inaugural Patient and Family Advisory Council. Candidates with direct experience either as a patient and/or the family member or caregiver to a patient who received care in these areas at NHH are invited to consider applying.

A second, new Maternal/Child care opportunity is also available. Project specific, the successful candidate for this opportunity will help support the local development of Ontario's inter-organizational "**Baby Friendly Initiative (BFI) Strategy**," an initiative to enhance breastfeeding across Ontario. Local women with recent breastfeeding experience (positive or negative), or local women expecting a baby in the near future and an interest in breastfeeding, are invited to consider applying to be part of the development of the BFI at NHH. When fully implemented, BFI will provide hospitals and community health organizations with training, tools, guidance, and educational resources to help achieve the World Health Organization's BFI designation and adopt best practices that meet BFI requirements.

Interest from prospective patient and family advisors with experience in other areas of the hospital's services, beyond the current Emergency care and Maternal/Child care openings, will also be considered for future opportunities.

For further details, including an Expression of Interest form, please see the related news release on [nhh.ca](http://nhh.ca). If you do not have Internet access, and would like to receive an Expression of Interest form in the mail, please call the NHH Administration office at 905-372-6811, ext. 4004. Completed Expressions of Interest are requested by **January 5<sup>th</sup> 2018** for consideration in the specific opportunities now available.

## New Vice President, Patient Services and Chief Nursing Executive welcomed at NHH



**Northumberland Hills Hospital (NHH) has welcomed Susan Walsh to its senior management team.**

Recently appointed Vice President, Patient Services and Chief Nursing Executive, Susan Walsh is a senior healthcare leader committed to quality patient- and family-centred care and organizational excellence. With experience spanning an acute academic hospital, a national community care organization and a leading social sector agency, Walsh brings a broad and unique combination of community and hospital expertise.

"Susan comes to us from the Geneva Centre for Autism, in Toronto," said President and CEO Linda Davis in her announcement to staff and local media. "She served Geneva as Chief Operations Officer. Prior to this she spent six years with Saint Elizabeth as first the Regional Director, Toronto Central Site and, following that, Vice President, Operations Innovation."

A Registered Nurse, Walsh also holds a Master of Science degree from the University of Toronto's Faculty of Nursing and a Master of Business Administration from the Rotman School of Management. She has been a Surveyor with Accreditation Canada since 2008. She has also served as lecturer (Clinical Appointee) with the University of Toronto's Faculty of Nursing.

"With a skill set and personal interests directly aligned with Northumberland Hills Hospital's recently updated Strategic Priorities, Susan Walsh impressed our search committee with her strong credentials, her respect for teamwork and her approachable style of leadership," said Davis. "It's my pleasure to welcome her to NHH and our community."