



NORTHUMBERLAND HILLS
HOSPITAL

keeping you
in touch
WITH YOUR COMMUNITY HOSPITAL



NHH Board of Directors
Next Meeting

Thursday, April 4th, 2013
5:00 PM—Board Room, NHH

Follow Northumberland PATH: Watch and hear the story unfold—and add to it—on new hub

The Change Foundation recently launched an interactive online hub to share all information related to the ground-breaking co-design project under way in Northumberland -- *Partners Advancing Transitions in Healthcare* (PATH).

The new website features information about the PATH project, updated monthly with multimedia storytelling and two new blogs. Find your way to PATH from the direct link on NHH's website at www.nhh.ca or from The Change Foundation's home page at www.changefoundation.com.

Thank you for sharing your health care experiences! Results of The Change Foundation's Northumberland Survey to be included in report set for release this spring

Last fall, The Change Foundation took a snapshot of how adults living with long-term health conditions and their caregivers experience health care transitions in west Northumberland. More than 800 members of our community fitting this profile completed their phone survey and generously shared information and insights.

At the same time, an online survey captured the views and experiences of local health and social care providers. This outreach resulted in direct input from 165 individuals who support patients and caregivers in our region as they move from service to service, provider to provider, setting to setting.

Now being analyzed, these two local surveys will help the Northumberland PATH partners reach a better understanding of how to improve health care experiences in west Northumberland and beyond. Details of the findings will be released by The Change Foundation later this spring with other research they've recently conducted.

The Northumberland PATH project in health care co-design is a first for Ontario. Visit www.changefoundation.com and the new PATH hub, referenced above, to learn more, post a comment on one of the blogs, or pose a question. The more voices involved in this journey, the better!

NHH Board approves 2013/2014 Operating Budget and Service Plan— Budget balanced with no changes to services

The Directors of the Board of Northumberland Hills Hospital (NHH) have approved a balanced Operating Budget and Service Plan for the hospital for the 2013/2014 fiscal year commencing April 1st.

Ontario hospitals are required to submit their operating budgets to their Local Health Integration Networks this month. Hospitals continue to work in an environment where funding increases are zero, despite inflationary pressures from labour and supply contracts. As costs continue to outpace revenue, balancing the budget – a requirement under law – is becoming increasingly difficult.

In presenting the Plan to staff, Robert Biron, NHH President and CEO, commended the hospital team for its hard work.

"NHH continues to be a high performing hospital in terms of both quality and efficiency. Our quality indicators demonstrate low infection rates, excellent hand hygiene compliance, and high patient satisfaction. NHH also provides excellent access to patient services as measured by wait times. Whether it's for emergency care, surgical services or diagnostic imaging, our community and patients are the recipients of timely care to these essential services. Further, the new funding formula for hospitals demonstrates that NHH remains one of the most efficient in the province, including our low administration costs."

Year over year, NHH's key goals are to maintain or enhance core services, quality patient care and operating efficiencies. The 2013/2014 budget approved by the Board March 7th achieves these goals.

- NHH's \$64 million operating budget is balanced for the coming year.
- The budget contains no changes to programs/services and no reductions in beds.
- Strategic investments and further operating efficiencies have been identified and included that will further position NHH to maximize revenue potential under the new funding formula.

The budget also sustains investments made in recent years to support strategic priorities, including focused spending to enhance senior friendly care and Emergency Department wait time initiatives.

"This budget moves NHH one step further in achieving the strategic objectives set out in the 2010-2014 Strategic Plan," said Doug Mann, NHH Board Chair. "NHH continues to meet its service mandate to focus on acute care services, while sustaining investments in wait time reduction, access and quality. This is a considerable achievement given the many pressures facing hospitals today."

For more on the strategic investments, operating efficiencies and overall impact related to NHH's 2013/2014 Budget and Service Plan please see the related news release on www.nhh.ca.

NHH Foundation events—Save the date!

- Saturday, May 11th – Northumberland Street Hockey Tournament
- Wednesday, May 29th – Northumberland's Biggest Coffee Morning

Watch the Foundation pages on www.nhh.ca in the next couple of weeks for details!



Want to be the first to get updates on hospital news?
Sign up for our e-newsletter at nhh.ca - it's free, and it's delivered straight to your email in-box on the day of release!

nhh.ca VISIT OUR WEBSITE AND STAY in touch

March 2013