

Opportunities to provide input in the review of Northumberland Hills Hospital

A message from Hay Group

On July 8, 2015 the Central East Local Health Integration Network (Central East LHIN) announced that it had selected a team from Hay Group to conduct an external operational review of Northumberland Hills Hospital (NHH). The purpose of the review is to support the hospital to develop an Improvement Plan that will address long-standing financial challenges and allow the hospital to provide sustainable care for its community.

The operational review will examine NHH's financial management practices; clinical services and operations; clinical quality; integration opportunities; and governance oversight. The Improvement Plan will identify a proposed future role for the hospital and the services it could be delivering, what management and governance processes could be improved, and what opportunities for clinical and operating efficiencies it could enact to reduce costs.

The Central East LHIN and NHH will support Hay Group over the next three months as they conduct their analysis and gather feedback from hospital staff, physicians, patients and caregivers, the hospital's health partners and members of the community. Final recommendations will be made to the hospital and the LHIN Boards of Directors in September/October.

A plan for community engagement has been developed and will be rolled out over the next four weeks. Multiple opportunities will be available in mid

to late August for community members to learn more about the external review and to provide input to Hay Group reviewers, including:

- Two **town hall** meetings for the public (one in Cobourg and one in Port Hope)
- Two **telephone town hall** meetings for participants who prefer to dial in rather than to attend in person
- An **information sheet** and "Have Your Say" **survey**, which will be available on-line and in paper form at the hospital and through local health services partners

Please watch future editions of NHH's community newsletter In Touch, your local newspaper and the hospital and LHIN websites for further details about participating in these opportunities.

To learn more about the NHH External Operational Review, please visit the Central East LHIN website, www.centraleastlin.on.ca, and click on "Accountability – Performance – Northumberland Hills Hospital – External Operational Review".

For more information contact Katie Cronin-Wood, Director Communications and Community Engagement for the Central East LHIN @ 1-866-804-5446 ext 218.



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