



President's Report

A message from President Patricia Fenner.

Page 2



Poinsettia Tea

Story continued from page one, with more pictures from the successful event.

Page 3 and 4



PLM Feature Piece

HAAO honours Provincial Life Members Vera Wellman and Jean Orviss.

Page 5

Reports

Keep up to date by reading the LTS, Complex Care, Past President's, P.R., Petticoat Lane and Help Desk Reports

Page 5 and 6

Honours

The OHA honours Sally Duncan.

Page 7



Tag Day

Thank you to all of those who were involved in a very successful Tag Day!

Page 8

Poinsettia Tea

Once again this year, Northumberland Hills Hospital Auxiliary's Poinsettia Tea on Sunday, November 25th was a stylish prelude to the holiday season. Two hundred and eighty guests entering the Grand Ballroom at the Best Western experienced the visual extravagance of 280 poinsettias arranged on and around the stage. Fresh holiday centerpieces created by Linda Sedgwick-Sharp adorned green-topped tables to complete the holiday setting. A brass ensemble from the La Jeunesse Youth Orchestra provided the necessary seasonal music background.



In her welcoming remarks, Patricia Fenner, Auxiliary President, reminded the guests that all

funds raised at this event will be used in support of Digital Mammography in the Clay and Elaine Elliott Women's Health Centre at Northumberland Hills. In this fiscal year, the Auxiliary will complete its \$150,000 commitment to a stereo-taxis unit, a device that increases the accuracy of diagnosis of masses in the breast. This year's tea has raised \$8755.00 toward that goal.

Auxiliary volunteers, under the direction of Anne Reynolds, aided the hotel staff in serving the 35 tables in a timely fashion. Tea in red teapots, tea sandwiches, scones, cream and home-made raspberry jam were appreciated by all.

The fashion show featured beautiful outfits that elicited oohs and aahs from the audience. Little Lords and Ladies/Over the Moon provided several fledgling models who could soon be looking at Super-Model status. Susan Dewhurst, The Campbell Company, Absolute Vogue, Audrey's In Town, TanJay / Alia and Lasting Memories made elegance the watchword of the event. Lisa Gibbs provided the lively commentary for the models and fashions.



Throughout the afternoon, guests were encouraged to purchase draw tickets offering six chances at winning valuable donated prizes on exhibit in the mezzanine. For added encouragement, members of the event committee circulated through the room, offering a "buy-while-you-eat" shopping opportunity. The value of each prize was in the \$200 range. The prize donors included the Wedge Bistro, Railside Restaurant, Second Glance Photography, Ganaraska Art, Friends of Music, the Capitol Theatre, Kenneth Bell, the King of Glitz, and Brenda Clark, the original Franklin the Turtle illustrator. Add to that Naturescape, Brookside Perennials, Quattro Hair Design, Woodlawn Terrace Inn, North Side Grill, Quinn's Blooms and Greenery, Lasting Memories, Oasis Bar and Grill, Grafton Village Inn, The Mill Restaurant and Pub, The Spice of Life. Gifts of fashion items were provided by our fashion show participants, listed above. Response to the draw was excellent, yielding \$2,900.

To continue reading and for more photos, visit page 3.

Board of Directors**Patricia Fenner**
*President***Vacant**
*Vice President***Yvonne Green**
*Past President***Donna Bright**
*Director of Finance***Sharon Gerber**
Janet Trevail
*Directors of Patient Care***Gayle Metson**
*Director of Communication
and Public Relations***Mary Ryan**
*Director of Volunteers***Young Mee Kim**
Director, Fundraising

Dorothy Allen

Maureen Bronkhorst

Sally Duncan

Nancy Foden

Selena Forsyth

Yvonne Green

Dale Hodge

Betty Knight

Ruth Markle

Jane McIvor

Betty Milne

Virginia Mitchell

Ruth O'Donnell-
KonecnyKathryan O'Malley-
Hamilton

Shirley O'Neil

Jean Orviss

Cam Perrault

Linda Sedgwick-
Sharpe

Elenor Tryon

Jim Upper

Sandra van der Veen

Vera Wellman

Brenda Worsnop

President's Report**Patricia Fenner**

The message from here this time is the view from the President's desk. To give you some idea of what that includes, let me look back on the activities and events that I have been part of since the last newsletter. As your President, I have been privileged to:

- work with the hospital's Director of Communications and our own communication director on the revamping of the Auxiliary portion of the hospital website and be part of the establishment of the patient e-greetings program;
- participate as a partner on the Steering Committee of the Care Close to Home Fundraising campaign;
- take part in another successful Tag Day;
- represent the Auxiliary at a Region 7 Executive meeting in Uxbridge where I was invited to outline our new Volunteer Absence Policy for the group;
- participate in the town's Mock Disaster exercise along with other volunteers;
- take part in the regular meetings of various auxiliary services;
- oversee the revamping of our infection control protocols on inpatient areas, a work still in progress;
- represent the Auxiliary on the Community Physician Recruitment and Retention Team, thereby gaining an insight on the significant difficulties that face us in bringing new family physicians to our county;
- continue to represent you on hospital board committees – Planning and Governance and the renamed Quality and Patient Safety Committee (formerly Operations);
- vote, as part of the latter committee, on a principled motion not to submit a balanced budget for 2008-2009 as legally mandated, given NHH's inability to do so for reasons beyond the hospital's control and accepting the responsibility for the potential consequences;
- preside at a well-attended Fall General Meeting;
- welcome new volunteers in monthly orientations;
- stand with other members of the hospital family as the MR lumbered into view and marvel at the speed and efficiency with which site renovations were completed and the service brought on;
- participate in the annual OHA Health Achieve Conference, enjoying the glowing words of Hilary Short on volunteers, highlighted by our own Sally Duncan, standing in awe of the leadership advice given by General (Ret.) Colin Powell and the breathtaking vision of philanthropy advanced by Queen Noor of Jordan;
- enjoy, with their families, the honour paid to our Provincial Life Members, Vera and Jean;
- work with the committee to stage another successful Poinsettia Tea while appreciating the spectacular success of our ongoing fundraising activities, and finally,
- marvel, every day at the cheerful and generous devotion that you, our volunteers, bring to the areas in which you serve and in which you make such a difference.

*Patricia Fenner, President*

It's a great job. The view from the President's Desk is worth seeing.

Poinsettia Tea

(continued from page one)

Sponsors of the event included Lynn Hardy; Paul Leonard Jewellers; Blake Jones, Scotia McLeod; Langhorne, Irwin and Wharram-Spry LLP, Chartered Accountants; Lynch, Rutherford Tozer, Chartered Accountants and William G. Macdonald, Barrister and Solicitor. Donors to the event included Totten Sims Hubicki, Irvine and Irvine, Barristers and Solicitors and Zircatec Precision Instruments. The Best Western has been a generous supporter of the event since its inception.

The Viking poinsettias were even more beautiful this year as were the smiles of the departing guests. Next year the Poinsettia Tea will be on November 23rd. Make sure to mark your calendar.



Left: Paul Raven on the left, Bill Henry on the right

Top: The Poinsettia Moving Gang

Middle: (from left) Elaine Elliott, Janet Trevail, Shirley Hinman

Bottom: (from left) Carolyn Broderick, Jennifer Gillard, Sophie Della Casa, Gerda Della Casa, Young Mee Kim



Middle Right: President Patricia Fenner with the collection of poinsettias.

Bottom Left: Gayle Metson, the proud winner of a dinner for two at North Side Grill Restaurant and an overnight stay at the Woodlawn Inn.

Bottom Right: Models await their turn on the runway

PLMs Honoured At Banquet



On November 6 at the Gala Banquet, Vera Wellman and Jean Orviss, our 2007 Provincial Life Members were honoured by HAAO in fine style.

Prior to the formalities, a reception for our Northumberland Hills PLMs and their family members was hosted by Mary Ryan and Patricia

Fenner. Vera Wellman was accompanied by her husband Charles and her daughter Charlene. The Orviss group included Chuck and son John and his wife Jan. It was a congenial prelude for the evening's events.

Each honouree has a moment in the spotlight, crossing the platform to receive a PLM certificate and greetings from the HAAO President, Jean Fotheringhame. Pins signifying their new status had been distributed before the ceremony by the Region Chairs. The PLMs were then piped to their tables and the feast began.

It was a pleasure to have two such deserving representatives of our Auxiliary recognized by the very large group.

Past President's Report Yvonne Green

The following committees have been established for 2007-2008.

Constitution and Bylaws

Marg Dennis
Pamela Perrault
Patricia Fenner
Yvonne Green (Chair)

Nominating

Mary Ryan
Shirley O'Neil
Patricia Fenner
Betty Knight (Resource)
Yvonne Green (Chair)

85th Anniversary/AGM May 13, 2008

Sharon Gerber
Virginia Tetz
Gayle Metson
Mary Ryan
Linda Sedgwick-Sharpe
Patricia Fenner
Yvonne Green (Chair)

LTS Report

The Little Treasure Shop is an Auxiliary service to the hospital totally run by our volunteers, but it is also a business. As such, businesses these days are all looking for ways to improve their customer base and to increase their revenue. Our little shop is no different. To do this, we have tried to fill the shop with gifts of quality that are not too expensive and that might not be found in the local big chain stores. From the comments we have received, our customers have been delighted with our choices and our service, which is always an important aspect of success.

With space very tight, we are forever trying to reduce inventory as well as dealing with the effect of a high Canadian dollar, making price value very important. This year, we undertook to introduce the Christmas season by having a sale at the beginning of November to catch customers early with their shopping lists. With wonderful displays and a good incentive to check out our shop, we did very well. Linda and Carol Grice also used their talents to display several tables of spectacular decorative ideas for a special evening with their sorority, an event that also proved profitable for the shop. We are indeed fortunate to have professional expertise for the spectacular displaying of our products. As a result, the shop has had a great start to the season and more events will follow as we see opportunities to keep our customers interested.



Needless to say, our volunteers are some of our best customers, but don't forget to spread the word to your friends that we have

great gifts, baby clothes, plush, jewellery and much more. Shop at the Little Treasure Shop and you make a contribution to the Northumberland Hills Hospital. With purchases of more than \$25, parking is free. Patients, staff and visitors seem very pleased to have a bright, cheerful place to shop for gifts and necessities, or perhaps just to browse, and that is the best service we can give to those with unseen worries. Keep up the good work.

Dale Hodge and Linda Sedgwick-Sharpe

Complex Care and Inpatient Rehabilitation Report

In our departments we have been striving to maintain and improve our tactics to combat the spread of germs within the hospital. There have been meetings with our auxiliary members as well as other auxiliary coordinators, directors and hospital staff to create and implement standardization methods between the inpatient floors when obtaining supplies for the patients. This is an ongoing process for us and has proved to be a very timely effort that was reflected in the excellent and informative presentation on 'The Super Bug' given by Janet Burn, Programme Director, at our auxiliary's Fall General Meeting. We are definitely on the right track!

To accompany this inaugural printing of the Auxiliary News the auxiliary volunteers from Complex Care and Rehabilitation send Christmas greetings to all.

We Wish You A Very Happy and Healthy Holiday Season!

Kathryan O'Malley Hamilton, Coordinator

Help Desk Report

The Help Desk continues to be a most enjoyable and challenging place to volunteer; at the same time providing a much-needed service for the hospital. Like everywhere else we are short staffed so if anyone is interested in joining our team, please inform Betty Knight and together we'll arrange an opportunity for you to "test the waters".

Cam Perrault, Coordinator

Membership Report

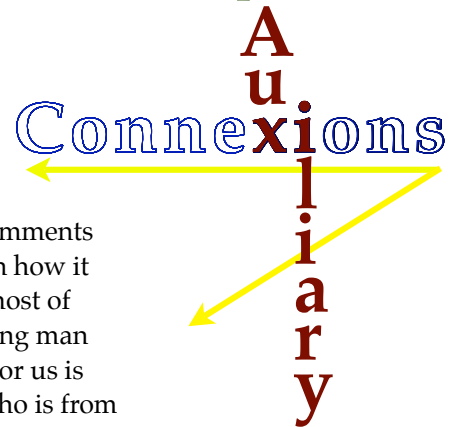
Mark January 31st, 2008 on your calendar. Your NHH Auxiliary membership fees are due on that date.

Cost: \$5.00.

Pay at Petticoat Lane or the Little Treasure Shop
Call Jim Upper (905-372-9361) if you think you have already paid.

Public Relations and Communications Report

Well, it's finally here, this new format for the newsletter, and we would greatly appreciate your comments and suggestions on how it looks to you. As most of you know, the young man who is doing this for us is Peter Cleary, 20, who is from



Cobourg and now in his third year of Political Studies at the University of Ottawa. Peter has been a community-minded person since his high school years at St. Mary's, having been the recipient of a Clay Elliott scholarship in 2005 and the Cobourg Civic Award for Youth of the Year, also in 2005. He recently was awarded a St. Amand Scholarship as a University of Ottawa Political Studies scholar. He serves on the Northumberland United Way Board of Directors and is a founding member of the Northumberland Youth Advisory Council. When I approached Peter about preparing the newsletter for us he was most enthusiastic, saying that he would like to be able to do something for the hospital – in his spare time!

I have included in this issue a suggestion for the name of the newsletter and a version of how it might look. I would like your feedback on it, and want to thank Shirley O'Neil for suggesting that we have the word 'Connections' as part of our name (spelled a little creatively though!)

Thanks to everyone for submitting their material on time and for letting me know how you would like to receive the newsletter. I don't think we've got the kinks out of direct email, but for those of you who can do so, the newsletter in all of its colourful glory is on-line through the hospital website so you can download it from there.

Enjoy!

Gayle Metson, Director
Public Relations and Communications

Honouring Sally Duncan

Sally Duncan was a constant and visible presence at the OHA/HAAO Conventions in Toronto in early November. Her picture was displayed throughout the site along with those of the other examples of 'Inspiring Lives' cited by retiring OHA President and CEO Hilary Short in her key-note speech. She referred to the qualities of Innovation, Kindness, Compassion, Leadership and Excellence observed throughout the Ontario hospital system.

We were asked to select a volunteer representing the quality of kindness. While many, many faces came to mind, one had to be selected as representative of all. Sally's work and leadership in the area of Palliative Care made her an obvious choice. She accepted the challenge.

All of us representing NHH Staff and Auxiliary were very proud to see Sally's simple words expressing her commitment to her volunteer assignment and especially proud to have her as a representative of the NHH family at this important gathering.



(Above) Sally Duncan is pictured here on posters at the OHA/HAAO Conventions in Toronto.

Thank You!

Thank you to all of our volunteers. The success of the NHH Auxiliary and its activities are dependent on your continued support.

Petticoat Lane

Petticoat Lane has achieved another successful season. Our commitment to the NHH Auxiliary was achieved by mid November, and the sales continue to roll in. Our success is due to our dedicated volunteers, many of whom will drop everything and come in to help as needed, and our donations from the community. The Team Leaders with the help of Nobie Clarkson and Alma Draper, and the advice of Patricia Fenner are keeping the shop operating as Betty Milne would have wished.

Fran Varden, Treasurer



Tag Day From Left to Right: Chuck Orviss, Robert Stubbs, Marg Dennis, Jean Orviss, Madeleine Thibault-Smith, Young Mee Kim, Patricia Fenner, Ruth Morrison, Marilyn Ryan. (In Front) Brenda Worsnop



NORTHUMBERLAND HILLS
HOSPITAL

AUXILIARY

1000 De Palma Drive
Cobourg, ON K9A 5W6