



More Memories of a Successful Day!



COMING EVENTS	
February 22, 2009	Get your swimsuits out! Polar Bear Dip is Sunday, February 22 nd in lovely Lake Ontario! More details to follow, but anyone interested should contact us and we'll sign you up!



Special Edition Auxiliary news

A Quarterly Newsletter

Issue No. 5 - December 2008

President's Report

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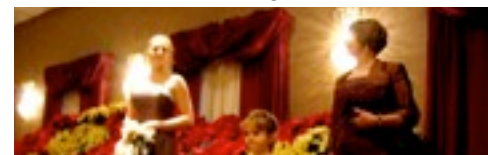


Thank You!

Be sure to look at our list of sponsors and volunteers!
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COMING EVENTS	
February 22, 2009	Get your swimsuits out! Polar Bear Dip is Sunday, February 22 nd in lovely Lake Ontario! More details to follow, but anyone interested should contact us and we'll sign you up!



Fourth Annual Poinsettia Tea: Another Success!

The tea is hot! Pass it on! The tea is hot! *Whew!*

The fourth Poinsettia Tea was unquestionably the best to date. Tickets sold quickly. The ushers (AKA "Men in Suits") guided guests to tables. The Stringwood Trio provided an appropriate, elegant musical setting. The expanded fashion show featured new merchants, Auxiliary shops and gaggles of sweet children and classy fashions. The sandwiches were fresh and attractively garnished on the plates. The scones – well you know about the Best Western scones – they're good and were enhanced with homemade raspberry jam. The excellent draw prizes raised more money than ever. Nobody was injured in the claiming of the poinsettias.

But above all, the tea was hot.

A dedicated and unlikely partnership of the Best Western and the Auxiliary Crafters saved the day. The upgraded servery equipment produced hot water and kept the red teapots suitably toasty-warm. Rising to the occasion, the Crafters and their friends produced 38 matching tea cozies to maintain the brew at a satisfactory level. Auxiliary volunteer servers brought the star beverage to appreciative guests.

The financial success of the event was ensured by the generosity of sponsors, equally openhanded draw prize donors, and 280 guests who not only bought event tickets, but purchased draw tickets and centerpieces to take our signature event to a new high.

Board & Coordinators

- Dale Hodge
President
- Janet Trevail
Vice President
- Patricia Fenner
Past President
- Donna Bright
Director, Finance
- Sharon Gerber
Director, Ambulatory Care
- Gayle Metson
Director, Communication and Public Relations
- Kathryan O'Malley Hamilton
Director, Inpatient Care and Program Support Services
- Mary Ryan
Director, Volunteers
- Young Mee Kim
Director, Fundraising
- Brenda Worsnop
Recording Secretary
- Dorothy Allen
- Liz Brock
- Maureen Bronkhorst
- Lavinia Clark
- Sandy Ducharme
- Sally Duncan
- Selena Forsyth
- Yvonne Green
- Margaret Grepe
- Sylvia Lefebvre
- Patti McGlone
- Ruth Markle
- Jane McIvor
- Virginia Mitchell
- Ruth O'Donnell-Konecny
- Shirley O'Neil
- Jean Orviss
- Mary Park
- Linda Sedgwick-Sharpe
- Sandi Spencer
- Eleanor Tryon
- Jim Upper
- Sandra van der Veen
- Fran Varden

President's Report

Dale Hodge



Congratulations to our Auxiliary for hosting, once again, another fine event in the form of our Poinsettia Tea on November 23rd at the Best Western ballroom. It looked most festive, with all the colourful poinsettias, the music of the Stringwood Trio filling the room, and the sell-out crowd enjoying every aspect of the occasion. Everything ran very smoothly, thanks to the hard work that went into organizing, getting sponsors, decorating, the fashion show, obtaining the fabulous prizes for the draw, and – the red tea cozies!. I give a huge and heart-felt thank you to all of you who made the day so successful, and to our very supportive community for supporting these kinds of events and therefore their hospital. What a wonderful way to start the festive season!

As many of you know, there is a new CEO and President for the NHH, and the Auxiliary joins the NHH and the community in welcoming Robert Biron and his wife Doris, to our hospital and our community. I had the opportunity to spend some time touring the Auxiliary areas of service with him in November, and am pleased to report that he expressed his interest in the work the Auxiliary carries out in support of the hospital. We had the pleasure of meeting Auxiliary volunteers during the course of our tour, sharing some experiences and humour along the way. On behalf of the Auxiliary, I welcome him to this dynamic environment and wish him and his family a successful settlement in our lovely Northumberland Hills.

It may sound like an oft repeated refrain, but it is so very important, especially in a small community, that confidentiality and privacy are respected to the greatest extent; sometimes the apparently innocent comment or observation can inadvertently breach confidentially and cause unexpected and intense reaction. I urge you to keep to yourself who and what you see, and what you hear in the hospital, and **not** share it with your family, friends or neighbours. Patients have a right to expect and receive the respect of privacy and we therefore have a responsibility to live up to that expectation.

On a final note, we are updating our database of volunteers, and encourage all members of the Auxiliary to keep us informed of any changes to your profile information. We always are in need of volunteers in our many areas of service so keeping our data current allows us to have an accurate picture of how well we are covering each area.

Lastly and with pleasure, on behalf of the Auxiliary Board and Coordinators, I wish everyone a healthy and happy Festive season, and look forward to a productive New Year!

Dale Hodge
President

Nominations Committee Chair

As Past President, it is my responsibility to chair the Nominations Committee. The general guidelines to be followed are these.

Length of terms

Under the provisions of the Auxiliary Constitution, the terms of office are as follows:

Board Members (this includes the President, Vice President, and the Directors) are elected for a two year term which can be followed by two one year terms when appropriate and/or necessary. Although it is not specifically spelled out, the Past President logically serves the number of terms served by the President since this is an *ex officio* office, not an elected office.

Coordinators and Treasurers follow the same guidelines, i.e. two years plus two one year if necessary / appropriate.

Process

Any Director, Coordinator or Treasurer who has either served the maximum number of terms or wishes to resign from the position has two factors to consider.

- The first is time – intention to resign should be given to the Chair sooner than later and definitely by January 31, 2009.
- The second is succession – it is the responsibility of all holding executive positions to identify a possible volunteer successor, to discuss the possibility of succession with the volunteer and to provide every support possible to assist the successor in assuming the leadership role.

Nominations

Nomination forms are available in the Auxiliary workroom. If a retiring director, coordinator or treasurer has identified as successor and has discussed the possibility of succeeding to the job, it is necessary that a form be submitted to the Chair, Nominations.

This applies broadly to the Auxiliary as a whole. If a member has identified another member whose talents could be used for the betterment of the organization, it is the responsibility of that member to seek permission from the potential candidate to nominate.

I encourage all members to consider the importance of leadership in our mission. Responsibilities are generally not onerous as there are many hands and willing spirits to sustain our efforts. Give it a try or encourage someone else to do so. ~ *Patricia Fenner*

Respecting Confidentiality:

A Personal Responsibility

One of the elements of becoming an Auxiliary member is reading and signing the Confidentiality Agreement, the same document as is signed by hospital employees.

Signed, witnessed, filed, done. Next...the important stuff.

Observing the fine points of the document we have signed is probably the most difficult thing we will do in our volunteer activities. Human nature and impulse often overrun the seriousness of the standard to which we have legally committed ourselves.

Of course we wouldn't dream of exploring our family member's/neighbour's medical files on the qt. We wouldn't dream of asking a staff member to divulge information on a friend. We wouldn't dream of initiating a probing chat with an old friend waiting in the Ambulatory Care area. We wouldn't dream of asking to see the patient list and then reporting the information gleaned Never.

But when we greet the public -- friend or stranger -- we must be prudent in how we offer our help. Not "What are you here for?" but "How can I help you?" Should the patient, perhaps nervous or anxious undertake to share personal info with you, it's your responsibility to redirect the dialogue along businesslike lines. "Oh, you want Diagnostic Imaging. Please take a number and have your health card and requisition ready."

And when you share your day at home, beware the very human impulse to say, "Oh you'll never guess who was in the hospital today."

This is not just a matter of protocol. This is a legal agreement to which each of us has committed. Breach of that agreement, however innocent it may seem, can have serious consequences for the organization and the individual volunteer.

Many Thanks To All Of Our Sponsors, Volunteers and Donors!

Sponsors

Lynn Hardy
Generous Friends of the Auxiliary
Vandermeer Toyota
Blake Jones
Scotia McLeod
Langhorne Irwin Wharram-Spry, LLP
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Grafton Village Inn
Bulai Taste of Thai Restaurant
Northumberland Theatre
Blockbuster
Serenity Day Spa
Hoselton Studios
Harden and Huyse
Barker Studios
Marianne Wilson
Laura Roberge
Weston Fruit Cake Company

Crafters (Tea cozy providers)

Lavinia Clarke
Maria Hartwig
Maria Voitovici
May Clark
Dorothy Harnden
Dorothy Lowe...
Minnie Konsmo
And friends...

Committee Members

Patricia Fenner, *Chair*
Virginia Tetz, *Treasurer*
Judy Masters, Suzanne Delanty, *Fashion Show*
Sharon Gerber, *Tickets, Fashion Show*
Dale Hodge, Laura Scrivener, Young
Mee Kim, *Draw Prizes*
Patti McGlone, *Seating*
Gayle Metson, *Publicity and Bright Ideas*
Linda Sedgwick Sharpe, *Table Centres, Art Direction, LTS Fashions*
Jackie Oliver, *Petticoat Lane Fashions*
Kathy O'Malley Hamilton, *Jam and Musicians*
Anne Reyns, *Best Western Liaison, Servers*
Janet Trevail, *Tables, Teapot moving, Seating*

Men in Suits

Ted Masters
John Metson
Bob Fenner
Chris Worsnop

Volunteer Servers

Jane McIvor
Ruth Morrison
Jackie Oliver
Jean Goodrich
Anne Reyns
Julia Doig
Gayle Metson
Virginia Tetz

Draw Prize Winners

Clara Manning
Louise O'Boyle
Patti McGlone
Dorothy Sifton
Rose Fulton
Donna Gow
Renee Mihilec
Rhonda Cunningham
Mary Prince
Virginia Mitchell
Mary Ellen Goucher



Top Right: Models at the end of the Fashion Show **Top Left:** Young Models in the Fashion Show

Bottom Right (L to R): Bob Fenner, John Metson, Chris Worsnop, Ted Masters

Bottom Left: Dale Hodge, NHHA President

Crafters Report

A busy fall found us completing the 35 tea cozies for use at the Poinsettia Tea this month. We thank everyone who participated in this project.

A request from Marika Beaumont (OT) to make 60 bags for patient use in Complex Care gave us a challenge for the winter months. These will be used with walkers and catheter bags

Maria Hartwig has been making festive covers for the tubes used in dialysis which have brought a smile to many faces. In bright red, they are in the shapes of Santa's boots. Once again Maria has worked very hard on this, having made over 50 to the present date.

Dorothy Lowe has continued with the cushions for the breast cancer patients which are very gratefully received. By adding a small bag filled with lavender, it makes them extra special. Dorothy grows this each year in her garden.

Meanwhile the rest of our small group are working to add items to our bazaars which are providing very successful. We also have a raffle which is to be drawn on December 9th. Our extra Tuesday bazaars have given us the opportunity to become better known in the hospital community.

We close the year grateful that we are able to assist in the success of our Hospital, and with thanks to all who make this possible.

Lavinia Clarke

Inpatient Care And Support Services Director's Report

The Coordinators in my area are reporting no major problems. However, filling every shift with volunteers seems to be an ongoing issue for them. Thank You to those numerous volunteers who cover shifts, whether you are subbing or doing double duty.

Virginia Mitchell, Auxiliary Coordinator of the Med/ Surgical area and the Birthing Suite, wishes to extend a huge "Thank You" to all those faithful Knitters who have provided every newborn at the hospital with booties and matching hats.

Since the hospitals insurance provider now recognizes 'newborns wearing knitted booties and mittens' as a liability (with good reasons), the auxiliary is now unable to carry on part of a tradition. However, the need for cozy, knitted hats for the babies is still permitted and in great demand by staff and parents - and babies, alike.

Please, Knitters, continue to provide this one very valuable item. The volunteers in Virginias area will distribute them, as always, for each new baby in the birthing suite. I have seen firsthand the large smiles of surprise and gratitude on the parents' faces as these gifts from the auxiliary are distributed to them for their new bundle of joy.

'Clean Hands Save Lives' is another important initiative which we must all continue to support and champion. We encourage everyone to use the sanitizers as often as necessary. I am noticing these dispensers in many locations outside of the hospital, in stores and even my dentists' office; this is a good sign that the importance of handwashing is reaching into the business/ outside sector.

I wish you all a wonderful and safe holiday season!

Kathy O'Malley Hamilton

P.R. and Communications Report

Hello All – Just a short update on what has been happening in this area of service. We have record numbers of active members choosing to receive their Auxiliary News via email. Having said that let me assure you that any format you want to receive this newsletter in is fine with us! I would like to thank Eleanor, Jean and Chuck Orviss, Patti and Sandi for stepping up to fulfill their obligations on behalf of the Auxiliary – you are outstanding!

This issue is in colour, both on-line and printed, because we decided that if ever there was a colourful version of the Auxiliary News, this was it. Enjoy!

I wish you a safe and healthy 2009, and that you share your good thoughts with those both within and outside of our Auxiliary world – be well.

Gayle Metson

Fourth Annual Poinsettia Tea



Servers, l-r: Jane McIvor, Ruth Morrison, Jackie Oliver, Jean Goodrich, Anne Reyns, Julia Doig



Our delightful models and future Auxiliary members!

